

# Mohammad Reza Zahabi



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## Personal Summary

I'm a committed, motivated and positive computer engineer and possess a wide range of skills in systems installation, configuration, upgrading and maintenance. Skill which has been honed during my 7 years of professional experience made me excellent at troubleshooting and finding the best way to maintain and perform a system. Now I am looking for a new challenge to improve my Windows operating systems, servers and Network skills.

## Work Experience

Jan 2022– Present	<b>Founder and CEO</b> Arvin Fanavar Mana	<a href="http://www.arvinfanavar.com">www.arvinfanavar.com</a>
May 2022– Present	<b>IT Manager</b> Achareh.ir	<a href="http://www.achareh.com">www.achareh.com</a>
Nov 2016 – May 2022	<b>IT Manager</b> Sorooshsima Advertising Company/ Tehran (Iran)	<a href="http://www.sorooshsima.com">www.sorooshsima.com</a>
	<b>Responsibilities:</b> <ul style="list-style-type: none"><li>● Administrator of Windows OS Servers.</li><li>● Installing, configuring, and maintaining services such as, Apache, MySQL, Mail Server, etc.</li><li>● Install, configure, test and maintain operating systems, application software and system management tools.</li><li>● On-call support in 24/7 rotations.</li><li>● Managing a four-user Team</li></ul>	
	<b>Achievements:</b> <ul style="list-style-type: none"><li>● Create Sorooshsima Domain Network And Details Such as user permissions and access roles.</li><li>● Establish a secure integrated network including all cameras, phones, servers and storage equipment and user computers and portable devices deployed in three locations in Iran.</li><li>● Create PRTG monitoring server for the platform as the monitoring tools</li><li>● Automate Organizational Processes with -Jira Deployment</li><li>● Achieve all company targets by managing team members and create a strong relation in order to work better and as a team.</li><li>● Reduce first loading time and increase timing on site</li></ul>	
Mar2020 – Present	<b>IT consultant</b> Zeydunkush, Tehran (Iran)	<a href="http://www.zeydunkush.com">www.zeydunkush.com</a>
Apr 2017 – oct 2018	<b>IT consultant</b> Sima pakhsh-e-payam, Tehran (Iran)	<a href="http://www.simapakhsh.ir">www.simapakhsh.ir</a>
	<b>Responsibilities:</b> <ul style="list-style-type: none"><li>● client-oriented support in the hardware and software sector as well as IT-related issues.</li><li>● Analysis, classification and processing of incoming requests.</li><li>● Improve local network speed and define users access roles</li><li>● Teamwork, customer-oriented work, high communication skills, committed and independent work.</li><li>● Define task processes and workflow for department</li></ul>	
	<b>Achievements:</b> <ul style="list-style-type: none"><li>● Provide excellent customer satisfaction in order to achieve team targets.</li><li>● Finding too many repeated issues and assisting to find the root Cause of them in order to reduce system problems.</li></ul>	

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- Act as a single point of contact for all companies and be responsible for all ITS department issues.
- May 2013 – Apr 2016      **Network Administrator**

Bahar Dalahoo dairy Co(Manizan Brand), Tehran (Iran)

[www.manizan.com](http://www.manizan.com)

## Responsibilities:

- Do all the routine tasks related to network maintenance.
- Experience in the helpdesk / user support desirable as well as Active Directory.
- Troubleshoot all devices
- perform all requests referred by the Manager

## Education

Dec 2016 –Dec 2019      **Computer Engineer- Software -Computer architecture(MSc)**

Shahid Beheshti, Tehran,Iran

Dec 2007 - Jul 2012      **Computer Engineer- Software (BSc)**

Jahad Daneshgahi, Kermanshah,Iran

## Certificates

20 Oct 2014 – 07 Dec 2014      **MCITP (2012)** , Zagros Rayaneh

22 Sep 2013 – 19 Nov 2013      **Network +** , JDKU (2011)

## Skills

- Very Good knowledge of Windows server (2016, 2019).
- Good knowledge of CCNA(R&S), CUSM
- Good knowledge of virtual machines (ESX ,Vcenter, HyperV).
- Good knowledge of many types of Network hardware such as Mikrotik, FreeNas, QNAP, IP Phones and cameras, etc.
- Good knowledge and ability to work with HTML, CSS.
- Good knowledge of Networking protocols such as ERGP, OSPF, BGP and other routing protocols.
- Good Knowledge of TCP/IP, DHCP, DNS, SIP, Apache.
- Good Knowledge of Network Security.
- Good knowledge of VOIP (Elastix)
- Configuring, Managing and Maintaining Networking Equipment.
- Excellent in troubleshooting.
- Basic knowledge of Cloud and Openstack.
- Familiar with Microsoft Azure
- Familiar with EVPN & VXLAN
- Familiar with ERP ( Enterprise resource planning )
- Basic knowledge of linux.
- Familiar with SCCM and powershell.
- Deep Understanding of ITIL v.3 process and workflow.
- Excellent team management and team leading.
- Excellent in establishing communication between team members and management.
- Excellent communication skills with customers.
- Setting clear team goals and assisting, guide team members to achieve them.
- Business process improvement.

## Language Skill

- Persian      --      Native
- English      --      Expert

## Interests

I`m so interested in reading and learning about computers to keep up with the technology-development and usage and challenging my knowledge,and interested in Digital marketing. About my personal habits I love to experience, watching movies and listening to music.